

# **Customer Manual**





Models: VVV / VVH Geothermal Heat Pump

• R-410A Refrigerant





# Change is in the Air

You are about to experience a level of comfort and efficiency that many people don't even know exist.





Your decision to own a Hydro-Temp system puts you in a unique position. Geothermal heat-pumps are known for being GREEN, however green usually means giving something up. In your case not only will you be helping the environment now and for the future, you are providing yourself with the most comfortable indoor environment available today. It is not often you can make an impact on others by providing for yourself.



Thank you for purchasing your new Hydro-Temp geothermal heat pump. For your convenience please take a minute to record some critical information that could be very beneficial in the future.

Customer Name: Dealer Name: Date of Installation: Warranty Information: Ground loop / Well Water information: Well Water: Gallons per minute Horizontal Loop: # of Circuits Circ Vertical Loop: # of Circuits Circ Pond Loop: # of Circuits Total ke Other	Customer Phone Number: Dealer Phone Number: Model number: Serial number Discharge into cuit length one wayft Average depthft uit length one wayft ength per Circuitft Depth where sunkft
Use this area to make a rough drawing of the second	he loop in relation to the home.
Notes:	

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## MODEL NOMENCLATURE



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**Do not** install, operate, or maintain this equipment before carefully reading the instruction manual. Additional copies of this manual are available from the installing dealer or from *Hydro-Temp*<sup>™</sup> Corporation. Save these and any other operating instructions for yourself and any future owners of this equipment.

### 1.0 Transportation & Storage

Move and store units in an upright position. Do not stack units.

Inspect shipment for shipping damage and check packing slip for accuracy. Any equipment or cartons in question should be removed from the packing and physically inspected. If any damage is detected, the carrier should make a note on the delivery slip acknowledging the damage.

During <u>freezing conditions</u> special consideration should be made to prevent unit damage. **If a unit is taken** to the job site or put in storage, anti-freeze will need to be pumped into the water coils to prevent freezing. <u>Failure to do this will void warranty.</u>

#### 2.0 Electrical Hazard Warnings

## THE FOLLOWING IS A GENERAL WARNING STATEMENT WHICH SHOULD BE READ AND UNDERSTOOD BEFORE OPERATING YOUR NEW *HYDRO-TEMP*™ UNIT.

There are no end user maintenance items inside the cabinet of the unit. If the unit operates unusually or develops a leak, turn off all electrical power to unit and call your service technician.



### ELECTRIC SHOCK CAN KILL!!

- Always protect yourself and others. <u>Always turn off system power before removing panels. Some units</u> may have more than one or two power supplies.
- Keep all covers and panels in place at all times. Do not open panel/doors. Removing panel/doors present an Electric shock and/or pinch hazard.
- Do not stick hands into return or any other opening.
- All repairs, electrical or mechanical, should be attempted only by trained *Hydro-Temp<sup>™</sup>* technicians. In the event of a unit problem, <u>do not reset the equipment</u> before correcting the problem. Equipment failure due to resetting without first correcting the problem <u>will not be covered by the warranty</u>.
- The presence of water around the base of the unit constitutes an electrical hazard. Turn off the power to the unit as soon as water leakage is discovered and call a service technician immediately.

### **STRIP HEAT WARNING:**



- On systems with auxiliary/emergency heat strips, be aware that the heat strip contactor may be wired on a separate circuit. Systems with more than 10 KW will require two power supplies to power the strip heat. Therefore, up to three breakers (normally 1 double pole breaker for the compressor and blower section and possible 2 double pole breakers for the strip heaters) must be shut off before removing panels and servicing the unit.
- All breakers/fuses supplying power to this equipment should be clearly labeled at time of installation.
- All wiring and plumbing should be done in strict accordance with local and national codes and ordinances.

Strip heat / Auxiliary heat is only brought on when the controller senses the compressor cannot keep up with the heating demand or the controller senses a compressor failure. Lack of heating demand is determined when the system has run near maximum speed for 30 minutes and not satisfying the zone set point.

#### 3.0 Preventative Maintenance

YOUR *HYDRO-TEMP™* WATER SOURCE HEAT PUMP HAS BEEN BUILT TO BE VIRTUALLY MAINTENANCE FREE IF PROPERLY MAINTAINED. THERE ARE ONLY A FEW THINGS YOU NEED TO DO TO KEEP YOUR SYSTEM RUNNING AS EFFICIENTLY AS POSSIBLE.

IT'S STRONGLY RECCOMMENDED TO HAVE THE SYSTEM CHECKED ONCE A YEAR BY A TRAINED SERVICE PROFESSIONAL. MANY INSTALLING DEALERS OFFER PREVENTATIVE MAINTENANCE CHECKS.

**WARNING!** BEFORE PERFORMING SERVICE OR MAINTENANCE ON THE SYSTEM, TURN OFF ALL BREAKERS INCLUDING MAIN POWER AND POWER TO OPTIONAL AUXILIARY HEATER. WAIT FIVE MINUTES BEFORE REMOVING ANY PANELS TO <u>ALLOW POWER TO DISSIPATE FROM VARIABLE FREQUENCY DRIVES</u>. ELECTRICAL SHOCK CAN CAUSE PERSONAL INJURY OR DEATH.

DO NOT OPEN PANELS/DOORS! DANGER OF ELECTRICAL SHOCK AND/OR PINCH HAZARD!

- Be aware of thermostat setting. In some cases, programmable thermostats will mistakenly be programmed to set the temperature back when not desired. Check the programming to insure the correct time of day and desired temperature is programmed or set the thermostat on hold. Which will stop the programming and allow a constant setting.
- Keep a clean air filter on your unit. Air filters need to be changed once every 30 days. Always buy the best air filter available. Air filters can be purchased through *Hydro-Temp™* if necessary. *Hydro-Temp™* recommends a lifetime electrostatic air filter that can be taken out once a month and cleaned by back flushing / washing with water. If filter is not changed / cleaned on a regular basis expensive air coil cleaning may be required during preventative maintenance checks. On the first of every month the "CK Filter" button will appear on the main screen of the Protostar thermostat as a reminder to clean or replace the air filter. Press this button for instructions on how to

reset the filter indicator after the filter has be cleaned or replaced. This feature can be turned off in the customer settings.

- Give the unit an occasional visual check. Look for water around the base of the unit and listen for any unusual noises.
- Closed loop systems are a sealed system unless an auto purge tank is used. If totally sealed they require no physical maintenance short of visual inspection for leaks. If your system was installed with an auto purge tank / kit it is recommended to check the fluid level in the tank once a month when you replace the air filter. Ensure the fluid level in the tank is between ½ and ¾ of the way full. It should be rare to have to add fluid after the first year. If you are required to add fluid more than a few times after

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the first year contact the installing dealer to have the anti-freeze levels checked. Never fill more than  $\frac{3}{4}$  of the way full to prevent over flow.

IMPORTANT NOTICE: UNITS THAT UTILIZE GROUND LOOPS MUST MAINTAIN A MINIMUM OF 20% METHANOL OR 25% PROPYLENE GLYCOL AS AN ANTIFREEZE SOLUTION IN THE UNIT AND GROUND LOOP AT ALL TIMES. FAILURE TO DO SO WILL ALLOW REFRIGERANT TEMPERATURES TO DROP, CAUSING INTERNAL FREEZING OF THE UNIT TO OCCUR, CAUSING SEVERE DAMAGE TO THE UNIT. DAMAGE TO THE UNIT CAUSED BY FAILURE TO MAINTAIN PROPER ANTIFREEZE LEVELS IS NOT COVERED UNDER WARRANTY.

- Open loop systems require well water to be pumped through the system. For this reason Hydro-Temp recommends the installing dealer to install isolation valves and a water strainer on the entering water line feeding water to the Hydro-Temp system. Be aware of the location of these components in the event the strainer needs to be cleaned more often than once a year during your preventive maintenance check. Be aware of all isolation valves so cleaning can be done with minimal water spillage. It's a good idea to be familiar with the location of the isolation valves in the event of a major water leak. All open loop systems have a discharge water line that discharges the water to a discharge well, creek, pond, etc. Check local state and county codes for proper discharge of water. Be aware of discharge location and check occasionally to insure proper drainage is occurring. During the winter, insure discharge is protected from freezing. Do not attach any kind of sprinkler to the end of the discharge water line as the increase in back pressure will result in decreased water flow and damage the Hydro-Temp system.
- Fan motors are permanently lubricated and do not need further lubrication. Motors and fan assemblies will be inspected on a yearly basis for wear during preventative maintenance checks.
- DHW plumbing consist of a closed recirculating loop which is purged free of air by the installing dealer. If any maintenance or hot water tank replacement is done, insure the DHW plumbing is properly purged of air. Consult with your installing dealer before draining the hot water tank for proper procedures.
- During your annual preventative maintenance check, inspect the drain pans for debris to avoid condensate tubing blockage. Tubing needs to be checked at both ends to ensure blockage doesn't clog up the pipe from the inside or outside of the house if exposed.
- If the system is equipped with a ultra-violet light, the bulb will need to be replaced every 18 months. Due to the hazard of UV exposure, the bulb should only be replaced by a trained professional.
- Most systems are now equipped with controllers that allow for a system lock out feature. If the system trips a protective limit switch 3 consecutive times the system will lockout. If the system locks out power will need to be cycled to reset the lockout. Before resetting the lockout you must always insure the problem causing the lockout has been repaired. If unsure consult your installing dealer before resetting the lockout.
- Be aware of all breaker locations. Some systems may have two breakers for the compressor section. If the system is equipped with auxiliary heat a separate breaker will be needed to supply power to auxiliary heat strips.

### A Hydro-Temp Option for a Healthier Environment The Purifying Power of Sunlight

For more than 50 years, scientists have known that one of the most effective sterilizers of airborne contaminants is natural sunlight. Not the light we see when we look out the window, but the invisible ultraviolet rays. The most powerful part of the UV wave is called the "C" band, and that's what the ultraviolet air purifying system uses to destroy and reduce micro-organisms in the air.

The Air Purifying System is a safe, silent, and proven way to make your conditioned space a healthier place to live. The Air Purifying System has been proven effective in hospitals, schools, daycare centers, restaurants and hotels, and homes.

Installed directly inside your Hydro-Temp System, the Air Purifying System silently and effectively reduces airborne contaminates such as:

Molds Dust Mites Yeasts Bacteria Viruses associated with Allergies and Sick Building Syndrome

#### FACTS YOU SHOULD KNOW

The air circulating through the Hydro-Temp system in your home or office can be some of the poorest quality anywhere. Molds, bacteria, yeasts, dust mites, viruses—all could be present in every breath you take. You fill your lungs up to 20,000 times each day. Over time, these contaminants become concentrated causing allergies, inflammation of the mucous membrane, upper respiratory problems, asthmatic conditions, headaches and even flu-like symptoms.



Indoor air can contain up to 100 times more airborne contaminants than outside air.

Indoor air quality problems, often referred to as Sick Building Syndrome, cost North Americans over \$100 billion each year in health care, absenteeism, lost production and lost revenue.

65 to 75 percent of infections and allergy sources are passed from person to person through the air.

Airborne contaminants cause diseases such as influenza, hepatitis, tuberculosis and pneumonia.

### HOW DOES THE SYSTEM WORK?

The Ultraviolet Air Purifying System uses the energy from a specially designed, high-intensity UV-C bulb to kill micro-organisms that cycle through your heating and cooling system. Mounted inside the unit, the Ultraviolet Air Purifying System sterilizes contaminants as they pass by the UV bulb.

The process requires very little maintenance and costs just pennies a day to operate. The Ultraviolet Air Purifying System could be one of the best health and comfort investments you will ever make.

The ultraviolet bulb needs to be replaced every 18 months. <u>A factory mounted UV on/off switch is located on the front of the system for servicing the blower</u> <u>section.</u> <u>Caution: Exposure to UV light when in operation with the blower section cover removed can cause</u> <u>Sever burn / eye damage. Always remove power when servicing UV light.</u>

### ADDITIONAL REMINDERS:

Chemicals, cleaners, inhibitors or other products that corrode or attack copper (such as Trisodium Phosphate) should never be placed into the water circulation loop(s) connected to the Hydro-Temp equipment or stored in the same room as the Hydro-Temp equipment. Failure to follow this requirement will void the equipment warranty.

Protect the *Hydro-Temp™* unit from freezing temperatures. If the system is in your attic or outside special precautions may need to be taken to ensure freeze protection.

The *Hydro-Temp*<sup>TM</sup> unit should never be exposed to a dirty or dusty air environment. Dust, such as sawdust or sheet rock dust, can damage the electrical components, fan motor, and air coil on the unit. Simply place a cover (tarp, etc.) over the unit when construction or any other dust producing job is being done in the area of the *Hydro-Temp*<sup>TM</sup> unit. Never run the system during construction. Not only will sheet rock dust plug up and cause damage to the air coil but it will also accumulate in the duct system and slowly be blown out over the years.

- If the unit is ever moved from its original location, never lay it on its side. Never jar or drop the unit during transport. This is a sealed refrigeration system; rough handling may cause the system to develop a leak. Once removed, protect the system from freezing. Anti-freeze may need to be flushed into the plumbing. When being reinstalled, anti-freeze levels will need to be checked.
- All plumbing from the Hydro-Temp system to the hot water tank may require a licensed plumber. If any repairs are ever needed, insure all plumbing is done / maintained with **copper tubing only**. Do not use PVC, CPVC, PEX or any other plastic pipe.
- Keep an accurate service record. Keep a copy of all service reports with this booklet.

### 4.0 Controls and Thermostat

On systems with controllers a **master switch** is located on the front right corner of the unit. The purpose of the switch is to disable the unit from running without turning off the power. Caution MUST be taken when opening the unit for service work as the master switch does not disconnect power. The unit is still powered with the master switch off. This switch is useful when needing to shut down the system for filter replacement or system operation is not needed but thermostats are to remain powered.

#### 4.1 Protostar / Touch Screen Instructions



The Protostar touch screen is the standard thermostat used for Zone one or the primary thermostat in a no zone system for all V-Star systems with the advanced controller. <u>All of Hydro-Temp's system functions and settings</u> are accessible through the Protostar advanced control. System status, set points, installer settings, factory settings, alarms, and logs are all accessible through the Protostar thermostat. Installer settings and factory settings are separately password protected to prevent inadvertent changes.

### Screen Navigation



At the top left hand corner of every page you will find these two buttons. The only exception is the home screen which does not have the "Home" button

The "Home" Button will return you to the Home screen.

The left arrow or "Previous" button will return you to your previous screen

The bottom row will show navigation buttons including a **fault and Check Filter button** that will only be shown if the system is in a fault / check filter condition. (Neither Fault nor check filter button shown below)

The Hydro-Temp unit has built in diagnostic features to inform the end user when an issue occurs. If a fault occurs, simply press the fault button and the fault screen will indicate which fault has occurred. In some cases repeated faults will lock out the unit's compressor in order to protect the unit. All faults should be addressed by contacting your installing dealer so the system fault can be addressed by correcting the indicated issue.

### Home Screen



From the home screen you will see current room temp, current humidity, up and down arrows to adjust heating and cooling set points, Mode switch to set zone from off, heat, cool, emergency heat or auto. If multiple zones then the damper position will be displayed. At the bottom right the percentage of the compressor running and on/off state will be displayed. It will be displayed in blue if on in cooling and orange if on in heating. Just above that will be the fan status on/off. If the optional strip heaters are energized SH will appear just above the Fan status in red. <u>The</u> CK Filter button will show on the first of every month to serve as

a reminder to clean or replace the air filter. Press the button for instructions on how to reset the filter indicator.

### Adjusting Zone / System Mode

Hy	dro-Temp	0
Zon	e 1 Mode	è
[	Auto	
Auto		
Heat		TRI
Cool		
OFF		
E-hea	at	

To select the Zone mode press the button as shown. A pop-up window will be displayed to either choose between Auto, Heat, Cool, off, or E-heat.

**Auto Mode**: This mode will allow the unit to automatically switch between heating and cooling.

**Heat Mode:** When this mode is selected the unit will only run when heating is required.

**Cool Mode:** When this mode is selected the unit will only run when cooling is required.

**Off Mode:** This mode will prevent the unit from running in either the heating or cooling modes.

**E-heat:** This mode will cycle the optional strip heaters as needed to provide heat. The compressor will be locked off. <u>Used for emergency heat only</u>

As a suggestion when using the Auto mode, keep the set-point between heating and cooling no closer than 4 degrees (i.e. 72 degrees heating and 76 degrees cooling). This will prevent undesirable switching between heating and cooling modes during days when both heating and cooling could occur. For best operation it is recommended to dedicate the units operation to heating or cooling as required.



In the auto mode both the heating and cooling set-points will be displayed above and below the plus and minus (up and down) arrows.



Icon for Cooling



Icon for Heating

In the heat mode only the heating set-point will be displayed below the plus and minus (up and down) arrows.

In the cool mode only the cooling set-points will be displayed above the plus and minus (up and down) arrows.

In the off mode neither the heating or cooling set-points or plus and minus arrows are displayed.

### Plus and Minus Arrows (Set-point Adjustment)



Original



Adjusted

The temperature for the space can be manually adjusted by pressing the plus and minus arrows. In this example the original set-points were 76 and 72. The minus button was depressed 3 times (0.5 degrees/ push) and both the heating and cooling set-points were lowered by 1.5 degrees. Conversely if the plus arrow was pushed the temperature would increase. In this example the mode was "Auto". If the mode was set for either heating or cooling only the heating or cooling temperature would be affected.

\*After any adjustment wait a few seconds before navigating away for this screen to allow adjustment to take effect.

\*If pressing the plus or minus buttons have no effect on the set points verify the system is in occupied mode. <u>No</u> <u>adjustment will be allowed in un-occupied mode</u>.

### Zone Settings

If your equipment has been setup for multiple zones (maximum of 4 zones) **all** of the zones can be monitored and adjusted from the Protostar touch thermostat or from the zone thermostat installed in each zone's area. If a zone's set point is changed on the zone thermostat it will automatically update on the Protostar and vice versa.



In order to access the other zones, depress the "Zone Settings" button on the home screen. This will navigate you to the "Zone Temps & Set Points" screen.

This screen displays the number of zones connected to the controller. In this example the controller has 4 zones connected. If only 2 zones were connected the areas on the screen in this example occupied by Zone 3 and 4 would be completely blank.



By depressing the "Zone ID" Button you will see a screen similar to the main home screen. The big difference is the zone is identified and any changes you make effect that zone only, in this example Zone 4. All adjustments described for the main zone can be made to each connected zone. For example you can adjust the heating and cooling set points and zone mode for zone 4 from the Protostar thermostat!!





The "Un-occupied Set-Point Adjust" Button allows for the adjustment of the base un-occupied temperature set-points. Press each temperature box and a numerical keypad will pop up to adjust each of the set-points. This temperature set point will be the base set point and any adjustments made from the zone home screen ("plus" or "minus" arrows) will be added / subtracted from this value. These set points will rarely need adjusting. Any room temperature adjustments needed should always be done from the zone's HOME SCREEN. The factory default settings for the occupied set points are 70 for heating and 76 for cooling.

It is highly recommended to keep the cooling set-point **4 - 6** degrees warmer than the heating set-point.

Note the microprocessor will not allow the difference between the heating and cooling set-points to be any closer than **two** degrees.

### Effective Set-point

The effective set-point shown on this screen is the calculated temperature the unit is trying to achieve. The effective set-point for each zone is calculated individually. The zone effective set point is the base set-point entered using the "SP" button on the [zone temps and set points] screen and any plus or minus adjustments that have been made using the "**plus**" and "**minus**" arrows on the home screen. <u>The effective set-point shown on this screen will reflect any **smart set point adjustment** delays.</u>

### Smart Set Point Adjustment

Should a set point adjustment be made, some instances will occur where the effective set point will change at a rate of only five degree per hour (adjustable in the dealer settings screen). This is critical to keep the compressor from ramping up unnecessarily to high speed when someone adjusts the thermostat set point or the unit comes out of setback. For example, if the zone temperature is 75 degrees and the zone cooling set point is lowered from 76 degrees to 70 degrees, the effective set point will drop quickly to the zone temperature (in this example 75 degrees) then slowly continue to drop after that at a rate of 5 degrees per hour. This programming will initiate a response from the equipment when adjustment is made but prevents the V-Star compressor from ramping up into a higher speed (capacity) then necessary. The lower the compressor speed the unit is running at, the higher the unit's efficiency.

☆ ◀	Zone Temps & Set Points				
	Tomo	Eff Cot Doint		Damper	
Zone 1		Auto	uto	Open	
20110 1		Heat			
Zone 2		Cool	uto	Open	
Zone 3		OFF	uto	Open	
Zone 4	72.8 S	P 70.0 / 76.0	Cool	Open	

The Current Mode can also be adjusted in the same manner as it could be adjusted from the home screen.

Each zone can be set separately for desired mode or set to off if no heating or cooling is needed.







### Unit Status / Graphic Screen

This screen shows a real time status of the entering and exiting air temps and

water temps. Just like the home screen, the compressor speeds and blower speeds are also displayed.

If the system is equipped with Priority DHW the tank temperature will also be displayed.

The detailed status button can be pressed to display more detail in a text layout.

### **Detailed Status Screen**

	Unit Status	
Master Switch status	on On	On
Enable status	On	
Filter percent clean	60	%
Compressor status	30	%
Fan status / actual s	peed On	730
Current Unit Mode / I	RV Cool	
Grnd Loop Pump stat	tus On	
Hot Water loop Pump	o On	
Aux Hot Water Pump	Off	
Strip Heat status	Off	
Hot Water Tank Ter	mp 112.0	°F
Hot Gas Temp	160.0	°F
Medium Limit Status	oK	
Condensate Float S	witch Ok	
Return Air Temp	69.8	°F
Supply Air Temp	55.0	٩٢
Entering Grnd Loop	Tmp 60.1	٩F
Exiting Grnd Loop T	mp 64.3	٩F
Freeze protection T	emp 154.1	°F
High Pressure SW	status OK	
High Pressure SW	trips 0.00	
Low Pressure SW	status OK	
Low Pressure SW	trips 0.00	
Limit lockout status	LmtsOK	
Oil Float Status	Ok	
AHW Tank Temp	80	
	Monu	

The Detailed status screen is available from the Unit Status / Graphic Screen. This screen shows all temperature sensors, system safeties, and the status of outputs. Most are for diagnostics only.

Most of these are shown on the graphic. Some that are not:

**Master Switch status** – Status of the toggle switch on system and status of the Net master setting in the customer setting screen. "Off" will shut down the system.

**Enable Status** – Status of several system safeties, shows "off" if a problem exist or if the system is in a power up delay.

Filter percent clean – this indicates the percentage of filter life remaining

**Hot Gas Temperature** – Temperature of the refrigerant hot gas line. This is used to determine if desuperheating of the DHW is ok.

**Medium Limit Status** – This is an auto reset high pressure switch that trips before the normal high pressure switch. This is used to stage down the equipment in the hot water heating mode if the high pressure starts getting too high. It will also restart the ground loop pump if tripped while running in cooling with a hot water call.

**Condensate Float Switch** – Used to tell if the system condensate pan is getting full of water. **Freeze protection temperature** – This is the

temperature of the refrigerant exiting the water coil in heating mode. This is used for freeze protection in the heating mode.

**High and Low pressure switch status** – This will show real time the status of these refrigerant pressure switches.

**High and Low pressure switch trips** – This will show the number of trips in the last 24 hours. **Limit Lockout Status** – If a low or high pressure switch trips 3 times in 24 hours the system will lock out for safety.

**Oil Float Status** – This displays the status of the compressor oil float.

### **Customer Setting Screen**

🖬 ┥ Settin	gs
Net Master	On
Net Occupied	On
Fan on (force on cont.)	Off
Fan on when occupied	Off
Fan circulation speed	400
Check filter-days till ch req(0=of	f) 30
Enable Strip Assist	On
System running on Generator	YES!
Generator system limit	30
DHW Priority (on/off)	DHW on
DHW Priority Start Temp	112
DHW Priority Stop Temp	116
DHW Priority Max Temp	125
DHW stage 2	5
AHW Priority (on/off)	AHW on
AHW Priority Start Temp	80
AHW Priority Stop Temp	85
AHW Priority Max Temp	86
AHW stage 2	5
Мерц	

The customer setting screen provides the following settings: **Net Master**: Must be "on" for the system to run. This provides the customer a "software method" of shutting down the system.

**Net Occupied:** Forces the system to be occupied all the time. If this is "ON" and the jumper in the electrical box is on, the system will remain at occupied set points all the time. This is the recommended setup for all v-star systems.

**Fan Circulation** selection and **Fan Circulation Speed** setting: These settings are used for fan circulation mode.

**Check Filter - days till ch req:** This setting sets the frequency in <u>days</u> that the "CK Filter" indicator will show on the home screen. 30 days is the default. Set this to 0 to disable the check filter indicator.

**Enable Strip Assist:** With this setting turned "on", the strip heaters will run to supplement the system in the heating mode as needed. If this setting is turned to "Eheat only" the strip heater will only run if a system fault is detected during a heating call or if the unit is set to the emergency heat mode (E.Heat).

**System running on Generator:** When this setting is set to "Yes", another set point will appear labeled "Generator system limit". The default setting for limiting the system is "30%". This means that when this setting is set to "YES", the system will be limited to 30%. It is important to note this setting needs to be manually selected when the system is being powered from a generator. If this setting is selected as "Yes", the system will never exceed the limit set point and the <u>strip heat will be disabled</u>. If the generator being used is large enough to handle the system at 100% the "Generator system limit" can be increased accordingly.

**DHW Priority (on/off)**: This setting turns on / off the domestic hot water option. When turned off other settings pertaining to the DHW will disappear. When turned back on navigation away from this screen then back will force the settings back on the screen.

DHW Settings if DHW Priority is set to on:

**DHW Priority Start Temp**—This is the temp the system will turn on and start making hot water

DHW Priority Stop Temp—This is the temp the system will heat up to and turn off.

**DHW Priority Max Temp**—This temp setting is the max the system will heat the water when desuperheating and providing free hot water. Desuperheating takes place when the system is heating hot water while heating or cooling the space.

**DHW stage 2 temp**—This setting stages the system up to maximum compressor speed if the hot water tank temperature drops this much below the DHW start temp. For example in the screen shot above if the tank temp drops below 112 the system will start in Priority hot water generation mode with the compressor in stage 1 (factory preset speed). If the tank temperature continues to drop below 107 (priority start temp – DHW stage 2 temp) the system will ramp the compressor up to stage 2 (factory preset speed).

**DHW water sampling** – This setting when turned on will occasionally start the DHW pump to circulate water to sample the temperature if the tank temperature sensor is placed on the DHW water in line. Another setting will allow one to set the frequency (in seconds) the pump will run and the time (in seconds) the pump will run before a temperature sample will be read from the sensor. The sensor will only be read during that time. After the temperature is read the pump will turn off if no hot water is needed. Use this setting with caution. It's always best to leave this setting off and mount the tank temperature sensor on the tank.

If an optional **AHW (Auxiliary Hot Water)** source is needed additional AHW settings will appear below the DHW settings. These will include AHW Priority on/off, AHW Priority start, AHW Priority stop, and AHW Priority Max temp.

#### Menu **Other Items on the Menu Page** Zone Settings Schedule / Override A few other buttons are available to the end user / Unit Status System Faults homeowner. System Faults, Runtime, and Lock. The Installing Options page is password protected and is Settings Installing Options only used during the initial equipment installation and Runtime Login Lock commissioning. Control Program Number HDCP00 223 Program Version 100814 The **Fault screen** will display the current 1 system status in plain text and the status of System Faults any time delays that are active. If no faults are detected the screen will simply read "No High Pressure Switch Faults". Other possible faults may be Low or High pressure switch, Freeze fault, Sensor Failure, Master off, Temp diff fault, Low or high Enable Delay: 0.0 Min. Limit sw Delay: 0.0 limit lock out, or V-star drive Fault. Min. Master Switch Delay: 0.0 The Timers will normally read 0.0 minutes Min. unless a delay is active. If the air filter Menu indicator is active red text labeled "Clean or replace filter" and a reset button will appear.

The **Runtime Screen** shows the accumulated system run time. This is divided up into total hours run in <u>heat</u>, total hours run in cool, total hours run in <u>DHW</u>, total hours run in <u>AHW</u>, total hours run in <u>E-heat</u>, and <u>total accumulated</u> run time. In the **Runtime Screen** we divide this up even more to show the compressor runtime in increments of percentage the compressor has run in heat and cool.

With this you can determine how hard your system is having to work to keep you comfortable.

Hydro-Temps ultimate goal is to have the unit operate for long periods of time at the lowest compressor percentage possible to provide the exact amount of heating / cooling needed for the home or building. This will allow the unit to create a more comfortable environment while operating at the highest possible efficiency.

		R	untime		
	Total da	6.7			
	Total hou	160.0			
	Total ho	otal hours ran in heat:			
	Total ho	Total hours ran in cool:			
Total ho	urs ran in	DHW Pr	iority:	0.0	
Total ho Total Acc	urs ran in umulated	AHW Pr run time	iority: (hrs):	0.0 5.3	
Comp %	Hrs Heat	% Heat	Hrs Cool	% Cool	
0-5%	2.3	44.3	1.6	30.7	
5-10%	1.0	19.8	0.1	2.0	
10-15%	0.0	0.3	0.0	0.9	
15-20%	0.0	0.3	0.0	0.5	
20-25%	0.0	0.0	0.0	0.3	
25-30%	0.0	0.0	0.0	0.1	
30-40%	0.0	0.0	0.0	0.0	
40-50%	0.0	0.0	0.0	0.0	
50-75%	0.0	0.0	0.0	0.0	
75-100%	0.0	0.4	0.0	0.0	
DHW Stg1	0.0	0.2	DHW Opti	ons only	
DHW Stg2	0.0	0.0			
AHW Stg1	0.0	0.0	AHW Opti	ons only	
AHW Stg2	0.0	0.0			
E-Heat	0.0	E-Heat a	nd Aux heat	Hrs are	
Aux-Heat	2.4	not avera	aged with co	mp%/Hrs	
		Menu			



The **thermostat lock screen** will display the code needed to unlock the screen. If the code is anything other than 1234 (adjustable in factory settings) the screen will lock and go to the home screen. No adjustments will be allowed. Only the unlock button will show on the home screen. To unlock press the unlock button and enter the unlock code (1234). A help screen is provide at the bottom to explain how the lock screen works.

### **Occupied/Unoccupied (Occupied or Setback)**

The best mode of operation for VStar units is normally when maintaining a constant space temperature 24/7. The unit will run only enough to keep the space at the predetermined occupied set-point temperature. A consistent set-point will enable the unit to run in its lowest (most efficient) speed and at the same time maintain a constant temperature and a low summertime humidity level. This means the unit will run to satisfy only the "occupied" temperature settings.

This means the unit will run to satisfy only the "occupied" temperature settings.

Should it be necessary to have the ability to schedule occupied and unoccupied times navigate to the "Menu" screen, then select the "Settings" button. In the Settings screen toggle the "Net Occupied" to off.





### Setting Occupied/Unoccupied Times

To set a schedule or override, navigate to the menu screen by pushing the "Menu" button on the home screen. Then on the Menu page select Schedule/Override





We will first discuss the override option. This is the easiest way to set the unit for an occupied mode. There are two options here. One is the continuous mode and the other is timed mode. If the "Continuous" button is selected, a pop-up will appear that provides the option for "on/off". If "On" is selected the zone will be occupied 24/7 much like having the "Occupied Sensor" jumper in place in the electrical box.





The other override mode is a timed override. This is useful if there happens to be a zone that has occasional occupancy. To enable this option press the "Timer Button" (as shown below). A pop-up will appear. Adjust the override on time by using the "Plus/Minus" buttons and then enter "Done"



### **Setting A Schedule**

Next we will discuss setting of schedules. This mode will allow you to set specific periods of the day to be occupied. Each day can be set to have different schedules. To navigate to "Select a Schedule" Screen, press the "Schedule/Override" button on the Menu screen, "Schedules" on the Schedule/Override screen. Choose the zone for which you would like to set a schedule. Note; Object #1 is Zone #1, Object #2 is Zone #2 and so on.



In this example we will set a schedule for Zone #1 (Object #1). Select Object #1 and a calendar page will be displayed showing all of the current schedules. Since this is the first time a schedule is being entered the calendar will be blank as shown.



Press the "Add Schedule" Button.

It is a good idea to provide a name for the schedule you are setting up. In this example the schedule was name "Morning". This was accomplished by pressing on the name area, typing in the desired name and pressing "Done".



The next step is to choose an "On Schedule" or an "OFF Schedule". Most of the time an On Schedule is chosen, however if the desired schedule was to place the unit into an unoccupied mode, overriding a previous schedule the "OFF Schedule" can be chosen.

Continuing the scheduling process, the type of schedule needs to be chosen. The most common schedule would be a weekly schedule. The dated schedule would be used for specific dates. This is usually used once a general schedule has been set-up and an exception such as a holiday or a special event occurs. The continuous schedule is the least common schedule type. The continuous schedule puts the unit into a 24/7 occupied mode for a specified date range.

In this example the "Weekly" type will be discussed. To select the schedule type, depress the "Type" button and choose weekly. Then press "Next".





The next step is to select the time of day for the schedule. Press either the "Starts" or "Ends" button and the following screen will appear. For this example the Start time is 5:00 AM and the End time is 10:00 AM. This means the unit will react to occupied temperatures between 5:00 and 10:00 AM.



After the times have been set and "Done" has been entered, the days of the week for this schedule can be entered. In the example the weekdays have been chosen. If more than one event is required per day the question "Does this schedule have a date range?" must be answered "Yes". If the answer is "No" only one schedule can be entered per day. For this example a long term date range was chosen to reduce the repeated programming time and allow for more than one schedule per day.



After the save button has been pressed the following calendar is displayed. For the purpose of this example an Evening weekday and a Weekend schedule has been entered by pressing the "Add Schedule" and following the exact steps used for the morning schedule.



Calendar with Morning, Evening and Weekend schedules entered.



If it is necessary to edit the schedules it can be done from either the Calendar "Month View" or "Week View". In the "Month View", press the day of the month which contain the schedule you want to change.



In the "Week View", press the day of the week which contains the schedule you want to change.

12	a	4	8	12p	4	8	12
► Sunday - Monday - Tuesday - Wednesday							
Thursday Friday Saturday				l I Filiatio (fili			



For this example Monday was chosen to adjust the "Morning" schedule.



Select the "Schedule Name" or the "Time Bar" to be edited. In the example the "Morning" schedule was selected and the following screen is displayed. Editing of the schedule is now exactly the same as the initial programming of the schedule.

### 4.2 Zone Sensor / T-stat



The ZS thermostat is commonly used for <u>zone two through four</u> thermostats when there are multiple zones.

<u>The home screen</u> will display room temperature, zone mode icon and a fault bell if a system fault is detected.

The Zone Temp set point can be adjusted by pressing the ▲ up arrow key or the down arrow key. Each press will change the effective set point one half of a

degree. The effective heating and cooling set points will also display as adjustment is being made. The screen will revert back to the home screen after 5 seconds. The illustration on the right shows the room temp is 78, effective cooling set point is 76 and the effective heating set point is 70.



The zone mode lcon will display as a snow flake when in cool mode and a flame

when in heat mode. They will alternate when in auto mode. Changing modes will be discussed later from the Info Screen setup.



<u>The system fault bell</u> will only be displayed if the system has detected a system fault or the system is in a power up delay (power up delay is 5 minutes).

<u>The info Screen</u> allows for adjusting of base set points, zone mode, and displays system fault. Each display output has a reference number or text that shows in the bottom left corner. For example 601 refers to the zone mode and 1500 refers to the system faults status. The illustration below shows this zone's mode set to off. If

you wanted to change the zone mode from off to auto (auto heat & cool) you would press the *i* button until the number 601 is displayed in the bottom left, the current mode will also be displayed. In this example the zone mode has been set to off. By pressing the up or down arrow one can scroll through the various modes and select the desired mode.

Information available to view or adjust from the information screen include:

601 refers to Zone Mode

Off – This zone will not run.

Cool – Zone will be allowed to run in cooling mode only as needed

Heat - Zone will be allowed to run in heating mode only as needed

Auto – Zone will be allowed to run in heating or cooling mode as needed, also referred to as auto changeover mode.

E-heat – When in E-heat the compressors will be locked off and optional strip heaters will be used for heating the zone as needed.

1500 refers to System Fault status. If the system is in a fault condition this information would be good to transfer to the service personal when they are called (Some examples are No Faults, Low Pressure trip, High Pressure trip, Sensor Failure, Freeze, Master switch off)

Occ cool set point refers to the occupied cooling set point.

Occ heat set point refers to the occupied heating set point.

Un-Occ cool set point refers to the un-occupied cooling set point.

Un-Occ heat set point refers to the un-occupied heating set point.

Others may be present depending on zone being accessed. Call installing dealer if adjustment is needed.

**<u>The Manual override button</u> U** can be used to override the system if the system is un-occupied.

**The Green LED** in the middle of the thermostat will come on when the system is occupied and will be off when un-occupied. Each ZS thermostat is addressed for the zone it's controlling, thermostats can't be freely moved from zone to zone unless address is changed. Contact the installing dealer before moving thermostats.